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Top Skills

Agile Methodologies

Scrum

.NET

Certifications

Certified ScrumMaster

Certified Scrum Professional

Honors-Awards

Leading Lights

Hall of Fame

Publications

Value-Added Role: Technical ScrumMaster

Journey from Scrum master to Agile Coach

The Power of Product Backlog

Tips to Mess up the Daily Stand-up in a Royal Way

Bhavin Shukla

Empowering Teams, advocate experimentation culture & servant-leadership, Enable Enterprise Agile Adoption
Sydney, Australia

Summary

The world ahead belongs to Servant Leaders, those who works for the people, the community, the GLOBE, irrespective of the titles. With Technology growth pushing the world boundaries towards complex & complicated domain, it is important than ever before to understand WHO, WHAT & WHY before HOW & WHEN of the problem and solution

My everyday ranges from sharing my past 15+ years of experience with my teams, Middle to Senior Management, Business Stakeholders so we can start with Purpose, Personas, Ideas and validate a small but meaningful hypothesis before big bang solution thereby, aligning Business & IT conversations having a pragmatic but steadily disruptive approach towards customer centrist outcomes.

Experience

Telstra
Agile Coach
September 2018 - Present
Sydney, Australia

UST Global
Advisor
August 2016 - September 2018 (2 years 2 months)
Sydney, Australia

Equifax
Agile Coach (Employer: UST Global)
March 2018 - August 2018 (6 months)
Sydney, Australia

Coaching a geographically distributed team across AU and NZ to embed Agile principles working towards a single outcome. Major roles and responsibilities include –

• Shifting from Daily status update calls to face-2-face stand-ups
• Helping Business Owners & Business Analysts build Product Backlog that generates most value
• Use Lean metrics to identify waste and optimize throughput and cycle time
• Help team members Inspect & adapt in smaller cycles
• Build team-leadership engagement board to visualize impediments & clear them

Macquarie Group
Agile Coach
September 2016 - January 2018 (1 year 5 months)
Sydney, Australia

Member of a fascinating team of Agile Coaches helping "Macquarie Bank" adopt Enterprise Agile using SAFe (Scaled Agile Framework) by helping Personal Banking and Digital Train (ARTs) teams coach, teach, mentor (team and 1:1), challenge on process and technical solutions thus discovering collaborative ways to produce valuable outcomes to ever-evolving business needs without losing focus on agility. Part of my job was to perform maturity assessments, encourage and build a culture of servant-leadership at various levels like Feature teams, stakeholders (business and executives), working with CPOs/RTEs thus encouraging transparency, fostering trust and building a safe environment for continuous improvement.

TCS Global Consulting
Business Consultant - Agile Advisory
June 2013 - August 2016 (3 years 3 months)
Australia, India, Middle East

• E2E Agile Transformation, identifying & mitigating cultural challenges, trust building workshops, process coaching
• Experience tailoring greenfield projects to evolving organizational Agile Structure to adhere to processes
• Created custom agile delivery & governance framework to suit client needs
• Thought leadership activities to conduct Agile awareness campaigns, meetup sessions, publishing white papers & articles on Scrum Alliance
• Facilitate product backlog grooming, channel requirements, design CI/CD framework, gather agile metrics, conflict management & resolution
• Coach fellow scrum master aspirants
• Create Agile awareness workshop agenda, material ('just enough' ppt content), games and necessary feedback loops for engaged conversations (I don't call them trainings, experienced staff needs awareness, not training)

• Pre-sales proposal presentations and contributing to internal and external agile forums across APAC, Middle-East, US and Europe geographies.

Commonwealth Bank
Consultant / Scrum Master (Employer: TCS Global Consulting)
May 2014 - July 2016 (2 years 3 months)
Sydney, Australia

Full time Agile Coach working with customers, senior stakeholders and scrum teams to help a greenfield Agile Business Intelligence & Data warehousing initiative to develop in-house capability of Business Analytics Reporting. Product scope included -

1. Data delivery (Scrum team 1) of front-end sales and revenue data
2. Business Analytics Platform delivery (Scrum team 2) to generate & report complex Calculated measures on raw data from warehousing using Business Rules provided with user stories

What I did -

• Lead the Business Analytics Scrum Team to consume data streams and achieve desired outcome in form of data accuracy, historic data requirements meeting product owners acceptance criterias'
• Sustain Agile maturity by providing continuous Agile coaching for varied audience
• Coordinating Scrum of Scrums
• Helped team stay focused & provide support to remove blockers thereby making Scrum ceremonies more effective and result oriented
• Helped bridge communication gaps between various functions in the bank ensuring process overheads are removed using simple and transparent actions making day to day work effective
• Aligned scrum deliverables to include Change & Release Management requirements to marry project documentation with more collaborative tools like Confluence
• Facilitated project to enable BAU mode until a full-time BAU team was setup for weekend job schedules

What did I achieve:
• Experience to execute DWBI projects in Agile
• How to system think dependencies & wicked problems inside and outside the system

• Iterative handover of MVPs to DevOps & Change Management team

Technology Landscape:
Physical Kanban board (Business Scrums), JIRAAgile, Stash, Confluence, JSON, JavaScripts, HTML5, CSS, Oracle 11g (PaaS), ETL, Teradata, Teamcity

Saudi Telecom Company
Business Consultant (Employer: TCS Global Consulting)
March 2014 - May 2014 (3 months)
Riyadh, KSA

Roles & Responsibilities -

Agile Transformation Consultant for a multi-vendor multi-shore SAP product engaged in interviewing Stakeholders, product management, project teams, conducting agile coaching workshops, engaging into development and quality process analysis & thereby defining agile processes at business and technical level.

Commonwealth Bank
Agile Coach
October 2013 - November 2013 (2 months)
Sydney, Australia

A short engagement to work with Leadership on breaking down a $10M initiative into strategic milestones, defining Outcomes and designing distributed agile delivery model for multi-shore teams

Westpac
Scrum Master
July 2013 - October 2013 (4 months)
Mumbai Area, India

Scrum master for a distributed agile team across Australia and India for an International product launch in the retail banking space

Wipro Technologies
Practice Manager - Agile Center of Excellence
August 2012 - February 2013 (7 months)
Bengaluru Area, India

• Drive Agile transformation initiatives to help Projects/Business Units/Verticals evaluate, leverage & enhance agile practices

• Facilitate role-specific coaching sessions for cross-functional teams
• Involvement with pre-sales team during the RFP stage assisting in agile adoption for various pricing models (T&M, Fixed Price, etc.).
• Helped setup agile Centre of Excellence to showcase organization maturity in agile practices, processes & tools, conduct Agile awareness workshops for project teams, impart basic Agile Education and (if needed) hands-on Agile simulation training exercises by using in-house Agile-lab

Cerner Corporation
Software Architect / Scrum Master
May 2010 - August 2012 (2 years 4 months)
Bangalore (India) & Kansas City (US)

Experience executing migration projects from legacy systems to .Net applications using Agile methodologies. These legacy systems are premium end-to-end solutions in the Healthcare IT space. They cover a wide range of Healthcare projects viz. Laboratory, BloodBanks, Pharmaceuticals, Anatomy & Pathology etc. C# and windows forms are used at its core to migrate and design these systems. I manage a couple of projects and work as a team of 10 members in a completely Agile driven approach by implementing Scrum and XP models with CI/CD using Hudson/Jenkins.

Roles and Responsibilities:

• Drive Agile transformation initiatives for .Net Development projects to help Projects/Business Units/Verticals evaluate, leverage & enhance agile practices
• Primarily responsible to deliver organizational initiatives of Agile rollout taking care of Engineering streams in terms of technical design, architecture, coding, risk management, delivery assurance & team management
• Facilitate role-specific agile coaching sessions for cross-functional teams & technical training sessions for new joiners to the team
• WON the "Best engineering practices" award for customizing the iteration delivery by adding optimized testing strategies
• Helped setup agile eco-system to showcase organization maturity in agile practices, processes & tools

Symphony Teleca
Senior Engineer - Product Development
December 2006 - May 2010 (3 years 6 months)
Bangalore (India)

At Symphony I had worked for a Global retail group on various aspects of CPG domain that involved generating planograms, shelf management, store management, loading and maintaining data for Sections, Shelves and Items for a Retail store.

I worked on a project to create a Data Loader application that churns a flat database (xml/csv) file, validates the data through a series of business layer checks and loads it to SQL database. The entire application was developed using 3-tier architecture approach using a factory model.

Role & Responsibilities:

• Gather & document requirements, prepare SRS, derive use-cases, application design, coding, unit testing, defects management, creating installers, releasing service packs and maintaining onsite team co-ordination during the entire process using Microsoft Technologies
• Create POC's for validation, wire-frames, write test cases, validation criteria and get required sign-offs
• Create installers using install shield to perform software deployment

Technologies explored:

• .Net Framework 2.0, C#, Winforms, 3rd party tools (Infragistics), SQL Server 2000, Clearcase, NUnit, NAnt, InstallShield, VS installer

Hewlett Packard Globalsoft
Software designer
April 2006 - December 2006 (9 months)
Bangalore, India

Part of US emergency calling 911 app development and support team.

Worked on various technical aspects of .Net such as RPC's, client-server communication and database queries.
• Involved in updating requirement documents, design documents, analyzing enhancement requests and fixing defects.

Technologies explored:

.Net Framework 1.1, C#, Winforms, SQL Server 2000, Clearcase, MSBuild.

Trianz
Software Engineer
February 2003 - March 2006 (3 years 2 months)
Bangalore, India

10th employee in a management consulting start up and a fresh graduate, one of the best exposures I could get working in multiple roles.

Role & Responsibilities:

• Experience in creating functional specs, design specs, requirement specs and UI mock up screens and recommending the same to the client.
• Worked on components designing, programming and API integration.
• Actively participated in daily calls with the client to understand requirements.
• Created test harnesses to test API's before integrating the component into the software system.
• Also involved with projects in the past to migrate VB 6.0 project to VB.Net performing complete analysis of the existing code and functionality and porting the entire codebase line by line.
• Developed and supported multiple projects during the entire tenure with Trianz Consulting working on various domains like BFSI, Imaging & Printing.

Technologies explored:

• .Net Framework 1.1, C#, VB.Net, Winforms, SQL Server 2000, Clearcase, VSS, CVS

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Education

Visvesvaraya Technological University
MCA, Computer applications · (2001 - 2003)

Sardar Patel University
Bachelor of Science (BSc), Instrumentation Technology · (1997 - 2000)

M.T.Jariwala High School
high school, High School/Secondary Diploma Programs · (1993 - 1994)