



Muthusarathy Seshadri Vijayarakavan

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📍 Chennai

👤 PROFILE

- Expertise in **mainframe development and support**, leveraging over 12+ years of experience in COBOL, JCL, DB2, CICS, IMS, VSAM, z/OS, and cloud basics and administration to drive successful project outcomes.
- Understanding of **Software Development Lifecycle** right from requirement analysis, documentation (functional specifications, technical design), coding & testing (preparation of test cases along with implementation) to maintenance of proposed applications.
- Having very good experience in **Incident Management, Problem Management, Change Management process**.
- Proven track record of **enhancing performance and efficiency** by leveraging expertise in COBOL and JCL to streamline and optimize existing code.
- Continuously identifying opportunities for process improvement, **automation** and optimization to enhance operational efficiency
- Excelled in **problem-solving**, adeptly analyzing complex issues and devising innovative solutions that align with business objectives.

🧠 SKILLS

Database

DB2, VSAM, Oracle, SSMS-SQL

Language

COBOL, JCL, REXX, CICS, ETL

Operating Systems

WINDOWS, Z/OS

Scheduling Tools

TWS Scheduler, CA7

Version Control

GITHUB, Endeavor, Changeman

Monitoring Tools

SPLUNK, Dynatrace, Cloudwatch

Incident Management Tools

ServiceNow, JIRA, Confluence

Domain Experience

Banking, Insurance

Debt Management Applications

DM11, DM9, DM6.2

🎓 EDUCATION

Master of computer application

Anna University

Bachelor of Science in Mathematics

Loyola College

👜 PROFESSIONAL EXPERIENCE

11/2015 – present

Tata Consultancy Services

Senior Technical Lead

06/2014 – 11/2015

Cognizant Technology Solutions

Application developer

09/2011 – 06/2014

Wipro Technologies

Project Engineer

EXPERIENCE SUMMARY

Roles and Responsibilities:

- Expert in design, development, testing, maintenance, and production support on IBM Mainframes. Basic cloud concepts and Google cloud associate professional.
- Spearheading the design and development of a cutting-edge Debt Management applications, harnessing in-depth expertise in Mainframe and ETL to deliver a high-performing solution.
- Delivering test environment support for mission-critical mainframe systems, swiftly resolving intricate issues to ensure seamless operations.
- Hands on experience on agile way of working to stabilize the project through diligent planning rigor improvements, driving client engagement workshops to baseline expectations and SLAs.
- Successfully deploying proactive monitoring solutions, safeguarding the stability, and optimizing the performance of critical mainframe systems.
- Lead team of application development and support by providing mentorship, guidance and fostering a collaborative and high performing culture.
- Conversationalas with clients day-in and day-out on the project requirements,resource management and project billings.

ONSHORE EXPERIENCE

12/2019 – 11/2024
London, UK

- Worked in a client facing role for 5 years as Technical lead for one of the leading bank in UK.
- Represented as first point of contact for the critical incidents and been lead SME for complex incidents to resolve the issues in timely and effective manner.

CERTIFICATES

- Google Cloud Associate 
- ITIL V4 Foundation

AWARDS

Client Regonizations

- Received client recognition for exceptional analytical and problem-solving skills by resolving complex issues quickly.
- Created Dynatrace dashboard to showcase prod and test environment server's health and trigger proactive email notification.