

# MANJIMA MUKHJERJEE

## QA ENGINEER

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Detail-oriented and highly skilled Test Engineer with 3.5 years of experience in designing, executing, and optimizing manual and automated test processes to ensure software quality and performance. Proven expertise in identifying defects, ensuring compliance with technical standards, and collaborating with cross-functional teams to deliver robust and reliable software solutions.

### SKILLS

JavaScript	Selenium	Postgress	Postman
Automation Testing	JMeter	MongoDB	Wordpress
Manual Testing	PlayWright	JIRA	Okta
SDLC ( Agile)	TestCase Design	Confluence	Linear

### PROFESSIONAL EXPERIENCE

#### Digishield Technologies Pvt. Ltd | Test Engineer October 2023 - Present

- Proficiency in manual testing, UI/UX design (Figma), and WordPress development.
- Conducted manual testing, created test plans, and tracked defects to ensure high-quality web applications.
- Designed wireframes, prototypes, and high-fidelity UI mockups in Figma, improving user experience based on feedback.
- Developed responsive, SEO-friendly WordPress websites, customizing themes and integrating APIs.
- Collaborated with cross-functional teams to ensure seamless implementation of designs and features.
- Managed website performance, security, and updates to ensure optimal functionality and user satisfaction.

#### Zivaka LLP | IT Program Coordinator September 2020 - February 2023

- Coordinate IT software delivery programs, managing release schedules and product timelines
- Analyze requirements and build the product backlog
- Facilitate collaboration among frontend, mobile app, and backend teams, including daily meetings
- Test features for quality assurance and track progress using JIRA boards Conduct customer coordination and meetings
- Conducted thorough testing of software applications, identifying and documenting bugs and performance issues.
- Collaborated with development teams to understand requirements and ensure quality standards were met.

### PROJECTS

#### Study Buddy Lead Management System

- Conducted usability testing with 50+ users using tools like UsabilityHub and Hotjar, gathering actionable feedback to resolve 15+ critical issues, streamline workflows, and ensure the design aligned with user needs, enhancing the overall user experience.
- Performed API testing using Postman, identifying and resolving 10+ integration issues to ensure seamless data exchange and system reliability.

#### Westroad Heights

- Collaborated with clients to perform detailed requirement analysis, ensuring alignment with business goals and successfully translating requirements into actionable development plans.
- Designed and developed three robust tools enabling clients to schedule property visits, manage favorite properties for booking and purchasing, and monitor loan and installment statuses effectively.

#### Moolance Finance

- Partnered with clients to conduct in-depth requirement analyses, aligning project objectives with business goals and effectively translating insights into actionable development strategies.
- Developed and designed a responsive landing page for a client's company, ensuring a user-friendly interface and alignment with their brand identity and deployed the website.

### EDUCATION

#### Meghnad Saha Institute of Technology

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|---|---------------------------|
| • Masters of Computer Application - 9.16  | November 2021 - July 2023 |
| • Bachelor of Computer Application - 7.14 | August 2017 - July 2020   |

### SOFTSKILLS

- Effective Communication Skills
- Critical Thinking
- Conflict Resolutions
- Adaptibility