

Steven Stanley

Sysadmin, User Support and Training, Cross platform DevOPS, Server/Web management and database application development.

Summary

Broad and varied development and support experience within the Higher Education Sector (10+ years), and also as a local IT Consultant.

Team Management/ C-level advisory experience (TripTravel Tech Lead, Internet Outpost CTO, End Credits VP).

Client liaison and Project Management, online project management and billing (BaseCamp + FreshBooks). Some Sales experience, including Apple Sales.

Fast learner, highly adaptable - able to quickly fill gaps in knowledge and expertise, on a per project basis. Comfortable in fast moving, fast changing environments.

I'm a proficient communicator with excellent people skills, and am even tempered under pressure. Able to explain highly technical concepts to a non technical audience. Comfortable in front of an audience.

Goals: To find a position where I have end-to-end responsibility for a complex system, where I am rewarded accordingly for making the system sing, and am given proper support and scope by management to make improvements and develop creative in-house solutions to enhance the business and value of the IT System.

Experience

Principal Consultant

1999 - Present

My consulting practice, primarily in web technology and database development, principally php +MySQL and FileMaker; and on-site tech support/sysadmin as needed. Webmaster and domain management, Wordpress and other CMS systems management and design.

ICT Support Analyst

October 2015 - January 2016 (4 months)

3 month contract as 2IC Technical Systems and Support for IBIS - the major grocery retail chain in the Torres Straits. Backend Infrastructure, AV, Sysadmin and DevOps for all corporate systems.

Migrating in-house systems to cloud based systems across the board while maintaining network and retail operations across 10 island based sites between the tip of Australia and Papua New Guinea. ATM upgrade and new head office AV/networking configuration, new site installations. Remote site management strategies and bandwidth/wifi basestation configuration.

Senior IT Technical Officer at James Cook University

2002 - June 2014 (12 years 6 months)

Sysadmin, WebMaster, Novell, OS X, and Active Directory admin. Altiris support, Desktop and iOS support. Teaching labs imaging and support.

Macintosh, Windows and cross platform workflow specialist. User training and assistance.

Research support programming. Web Applications, Ruby on Rails, php MySQL programming, and associated development ecosystem management, including in house server admin.

Tech Lead/ IT Team Leader

1999 - 2000 (2 years)

Leading a web content collection and development team for a "blue sky" web development - triptravel.com. Project unfortunately folded due to parent company going into receivership. Filemaker DB, scripting and behaviours development, and CDML integration.

We were developing a bespoke 7 database system handling all aspects of CRM, client comms and tracking, with a dual deployment strategy for both in house at the development, as well as web based general tourism bookings.

User Support Technician at James Cook University

1997 - 1999 (3 years)

User support and server admin for two Faculties - Psychology and Social Sciences, and Education. Mac lab management, NT server admin, printer, desktop and network support. Physical dismantle and repair of computers and monitors.

Education

James Cook University
MacGregor High School
Senior Certificate

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[Contact Steven on LinkedIn](#)