

# Veeresh Shetty

Senior Infrastructure Architect at Wipro Limited

---

## Summary

Senior IT Infrastructure Architect with over 16 years of professional experience in IT / Datacentre Consulting, Designing, Architecting, Implementation and IT Operation. Presently working with Wipro Technologies Brisbane, Australia. Experienced with wide range of technical environments including DevOps, Oracle Banking Platform, Middleware, Weblogic, VMware / Hyper-V Virtual Infrastructure, Cloud & Automation, Linux / Microsoft Operating Systems, Applications, Storages, NOC Centre, Backup Strategies and Disaster Recovery.

Experience ranges from DevOps, datacentre build, migration, consolidation & transformation, transition management and stabilization of business critical IT infrastructure setups of clients. Proven track record of success in developing solutions, that improves efficiency of IT and business operations. Demonstrate excellence in DevOps Implementation and operation, Release Management and Automation, Virtualization (VMware and MS HyperV), Storage, ITSM, Datacentre Technology / Operation and Project Management.

Recognized for leadership in technical lead, architect, project planning, scheduling, prioritization, contingency and risk planning, emergency response for enterprise information systems using ITIL standards, have successfully executed projects for diversified industries: IT Infrastructure, Digital Imaging, Banking and Insurance, Airline, Animation, Finance, Retail, Energy, Pharmaceutical & Healthcare.

---

## Experience

Senior Infrastructure Architect at Wipro Limited

March 2013 - Present

Senior IT Infrastructure Architect with over 16 years of professional experience in IT / Datacentre Consulting, Designing, Architecting, Implementation and IT Operation. Presently working with Wipro Technologies, Bangalore, India.

Senior Infrastructure Architect

April 2017 - June 2017 (3 months)

Creating a treatment plan for upgrade of Windows 200/2003 servers and applications to Windows 2008/ 2012.

Responsibility:

- o Enterprise server upgrades across ANZ IT infrastructure.
- o Worked on the treatment plan to uplift the existing application to the latest version.
- o Provide remediation as part of the treatment plan for IT infrastructure and services.

## IT Services Manager

December 2016 - March 2017 (4 months)

Implementation of centralized service desk for ANZ application environment testing domain.

### Responsibility:

- Implementation of IT service desk.
- Provided strategic direction for Service Desk.
- Interaction with customer and all stakeholder.
- Coordinating with all stakeholder onsite and offshore team.
- Managed project deliverables in line with project plan.
- Carry out RCA as required on any environment incidents.
- Handling escalations.
- Created standard operating procedure.
- Establishing and managing war room for P1 incidents.
- Managing on-boarding of application/projects into Service Desk.
- Resource management.

## Solutions Architect

March 2016 - November 2016 (9 months)

National Grid plc is a British multinational electricity and gas utility company headquartered in Warwick, United Kingdom. Worked on GAS distribution business separation under Picadilly project for the IT section.

### Responsibility:

- Design and develop infrastructure blueprints, logical technical model and physical technical model for the implementation of new solutions.
- Engage with management, infrastructure peers, business and project stakeholders to understand system requirements and advise stakeholders on options, risks, business impacts, and cost-benefits.
- Conducts end-to-end technical plan design. End-to-End Solution Design.
- Support RFI/RFP events to come up with industry standard solutions.
- Lead and participate in technical workshops with customer and vendors.
- Analyse the risks, benefits and opportunities associated with architectural strategies, and offer balanced approach with a focus on operational functionality.
- Responsible for impact analysis, solution options analysis and design modifications to existing systems to support new solutions.

- Develops enterprise standards to ensure compatibility and integration of multi-vendor platforms.

## Senior Infrastructure Architect

July 2014 - February 2016 (1 year 8 months)

Suncorp Group Limited is an Australian finance, insurance, and banking corporation based in Brisbane, Queensland, Australia. It is one of Australia's largest banks (by combined lending and deposits) and its largest general insurance group. Suncorp Ignite was \$270 million core banking transformation project to replace legacy systems with new modern Oracle based core banking system called Oracle Banking Platform.

### Responsibility:

- Automated provisioning and deployment of the DevOps environment in pre-prod systems.
- DevOps Automation to analyze, design, implement and validate strategies for continuous deployment to Oracle banking platform ensuring high availability on both production and pre-production systems.
- Working on continuous delivery and continuous deployment using Agile software development cycle.
- Develop build and deployment strategies for existing and new types of services, which helps bridge the gap across processes and teams.
- Improve the release management process, collaboration with various teams.
- Provided continuous improvement plan highlighting current DevOps challenges with recommended automation tool after evaluation.
- Built offshore team at Pune ODC and transitioned the knowledge transfer to the entire team within very short span of time and brought them up to the speed.
- Worked on following middleware products Oracle Banking Platform, WebLogic Server 11g, AIA, SOA, OSB, ODI, OES, OID.

## Senior Infrastructure Architect

February 2014 - June 2014 (5 months)

SP AusNet: SP AusNet manages a \$7 billion electricity and gas network that services more than 1.2 million customers in south east Australia.

SP Ausnet (SP Infra) was infrastructure optimization and service delivery program focused towards two data-center Richmond and Rowville.

### Responsibility:

- Worked as Solution Architect to consolidate existing SP AusNet IT infrastructure with VMware virtualization platform including VMware site recovery manager to the latest 5.5 version.
- Prepared HLD, DLD, Implementation plan and successfully executed project along with the team.

## Senior Infrastructure Architect

April 2013 - January 2014 (10 months)

Woolworths Limited is a major Australian company with extensive retail interest throughout Australia and New Zealand. It is the largest retail company in Australia and New Zealand. Wipro is partnered with the client to transform IT infrastructure to the latest standard which includes (Refresh, Migration, Consolidation, and Virtualization) in Midrange servers, Windows, Linux & Unix, Strategic Virtualisation platform, Storage, Backup, End User Computing, Database, Cross Functional and Active Directory Upgrade.

### Responsibility:

- Worked as Senior Architect with Woolworths ISI to understand their business requirement.
- Provide HLD blueprint based on technical requirement.
- Prepare complete documentation and workbook for the infrastructure platform build and deliver it to the operation team for execution.
- End to end project management for successful project delivery.
- Worked with proposals and offering to support sales and delivery.

## Associate Manager at Accenture

September 2007 - February 2013 (5 years 6 months)

### KEY PROJECTS & RESPONSIBILITIES HANDLED:

CLOUD SERVICE MANAGEMENT: Architect all CIO (Chicago, NTTA, Bangalore, Manila) datacentres to deploy Cloud Service Management (CSM) with Opalis/SCSM/SCVMM/VCenter on VMware virtual platform. Cloud Service Management (CSM) Standardization. Design cloud service management configuration and deployment.

MANAGED SECURITY OPERATION: Facilitate in understanding servers, storage and network components required to enable critical application and hosting model for external datacentre. Sizing / scalability of servers, network and storage as per the requirement. Reviewing and integrating all application requirements, including functional, security, integration, performance, quality and operations requirements.

NGDC SHISEIDO: Involved in virtualization especially on Microsoft Hyper-V, SCOM and SCCM. Contributed in analyze, design, build, test phases of project lifecycle. Delivered outstanding performance by leading the team throughout the project life cycle.

SANOFI-AVENTIS: Involved in virtualization by transforming their present IT infrastructure to VMware environment across new generation datacentres. Contributed in analyze, design, build, test, run and deploy phases of project lifecycle. Defined strategy and performed P2V and V2V

migration. Delivered outstanding performance by leading the team throughout the project life cycle. Operationalized the datacentre by performing knowledge transfer to the service delivery team.

CIO - SYSTEM ENGINEERING & AUTOMATION: System Engineering & Automation in India is dedicated towards VMware virtualization technology to plan, design, deploy, automate and standardize the IT infrastructure.

DCT VMWARE ALLIANCE: Developed framework for VMware Enterprise Virtualization projects & VMware Virtualization project blue print.

SIGNIFICANT ACCOMPLISHMENTS: Planned, designed, standardized & automated virtual infrastructure platform across global datacentres.

#### Senior Engineer at Microland Limited

September 2006 - September 2007 (1 year 1 month)

##### KEY PROJECTS & RESPONSIBILITIES HANDLED:

NAS Storage: Provided technical support on NAS storage box StoreVault S500. StoreVault a division of NetApp which provides NAS/SAN storage solutions to small and medium business across the globe. Offered level 1, 2 and 3 supports by means of telephonic, remote control (webex), email support to assist and configured NAS box in the following aspect hardware, CIFS, NFS, iSCSI LUNs, Snapshot, and maintained calls in CRM. NetApp NOC Bangalore. Managed NetApp NOC activities in Windows, Linux, Sun, Storage element in assisting day to day activities and business continuation.

SIGNIFICANT ACCOMPLISHMENTS: Distinction of streamlining both the projects in short duration and educating the required resources for smooth continuous operations.

---

# Veeresh Shetty

Senior Infrastructure Architect at Wipro Limited

---



[Contact Veeresh on LinkedIn](#)