

ADIYA KAPIL

Bangalore, Karnataka

+91 9027411869 adyakapil18@gmail.com [LinkedIn](#)

Experience

DealerSocket (A Solera Holdings Company)

Nov 2024 – Present

Software Engineer II

Bangalore, India

- Developed scalable REST APIs and microservices for CRM/AI workflows with real-time notifications and scheduling logic.
- Built Angular/React components following SOLID, OOP, and clean architecture practices.
- Boosted system efficiency using CQRS for read/write separation.
- Enhanced AI appointment scheduling via store hours API to avoid double bookings.
- Led Docker-to-Rancher migration and secured backend integrations.
- Used AWS Lambda for asynchronous CRM event processing.
- Enabled dynamic flows using feature flags; improved sprint delivery with Git Copilot and CI/CD (TeamCity, Octopus).

Associate Software Engineer I

Nov 2022 – Oct 2024

- Upgraded legacy Email Editor to modern React-based Flora Editor for 3,500+ dealerships, improving UX and performance.
- Resolved 15+ bugs/enhancements using Kibana logs and SQL insights.
- Merged Document Manager and Template Library into a unified React SPA.
- Refactored stored procedures and RDBMS queries, improving reliability.
- Led Bitbucket branching and Octopus CI/CD setup for streamlined deployment.
- Applied MVC and modular design in scalable .NET applications.

Education

Birla Institute of Applied Sciences, Bhimtal, India

Aug 2018 – June 2022

Bachelor of Technology in Electronics and Communication

Projects

CRM (Customer Relationship Management)

- Built AI-driven appointment scheduling using store/closed hours APIs to prevent double bookings.
- Migrated Docker Desktop to Rancher Desktop and guided team adoption.
- Consolidated Document Manager and Template Library into a single React SPA for better usability.
- Replaced Cute Editor with React-based Flora Editor supporting rich text and real-time collaboration.
- Resolved critical issues: encrypted links, image rendering, Chrome autofill, and template formatting.
- Enhanced editor UX/performance for 3,500+ dealerships with SPA architecture.
- Independently led chatbot migration (Genesys → Aisera) and integrated into CRM workflows to boost automation.

Technical Skills

Languages & Frameworks: C#, .NET Core, ASP.NET, Entity Framework, LINQ, MVC, REST APIs, CQRS, Microservices, OOP, Angular 9, React.js, JavaScript, HTML/CSS

Database & IDEs: SQL Server, SSMS, Visual Studio 2019/2022, VS Code

DevOps & Tools: Git, Bitbucket, TeamCity, Octopus, Jenkins, Docker, Postman, Kibana, SonarQube, GitHub Copilot, Jira, Rancher, PowerShell

Achievements

- Honored with the **Star of the Month** award **three times** for exceptional performance in improving preventive strategies and resolving customer issues.