

## Contact

[www.linkedin.com/in/mehboob365](http://www.linkedin.com/in/mehboob365)  
(LinkedIn)

## Top Skills

Siebel  
Data Migration  
ITIL

## Languages

Swahili (Limited Working)  
Turkish (Limited Working)  
German (Limited Working)

# Mehboob K.

CRM Application Management Technical Analyst  
Reading, Berkshire, United Kingdom

## Summary

I am a seasoned professional with over 23 years experience within Engineering, IT and Consulting arena having worked on many diverse Projects from medium to global size in over six countries for national and international corporations ranging from Airlines, Telco's to Banks and Government Departments. I come with a lot of ideas, creativity and have the ability to plan ahead on many projects.

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## Experience

### Self-employed

CRM Application Management Technical Analyst  
January 2019 - July 2019 (7 months)  
Reading, United Kingdom

### Financial Services Compensation Scheme

Siebel Application Specialist  
April 2018 - October 2018 (7 months)  
London, United Kingdom

### Mercedes-Benz Customer Assistance Center Maastricht NV

Senior Siebel Administrator/ADP Deployment Specialist  
June 2016 - March 2018 (1 year 10 months)  
Maastricht Area, Netherlands

### Australian Department of Immigration and Border Protection

Senior Siebel Administrator  
August 2015 - March 2016 (8 months)  
Siebel Environment Support and Administration

### Hewlett Packard Enterprise

Siebel Subject Matter Expert (SME)/Senior Administrator  
November 2013 - April 2015 (1 year 6 months)  
Canberra, Australia

Senior Siebel Subject Matter Expert

Victoria University  
SAP Siebel Researcher  
February 2013 - June 2014 (1 year 5 months)

National Australia Bank  
Siebel Designer/Senior Admin Lead  
April 2012 - September 2012 (6 months)  
Melbourne, Australia

Design Control-M Schedules for batch loads in Dev and Production  
Environments and designing interface solution to existing and new systems  
(part of NextGEN).

Telstra  
Technical Architect  
September 2011 - April 2012 (8 months)

Sydney Water  
Siebel Administrator Architect  
2010 - 2011 (2 years)

Bendigo and Adelaide Bank  
Siebel Administrator Architect  
2009 - 2010 (2 years)

Philip Morris International  
Siebel Administrator Architect  
July 2006 - September 2009 (3 years 3 months)  
Melbourne, Australia

Amadeus IT Group  
Senior Siebel Administrator  
2005 - 2006 (2 years)

Lufthansa Systems  
Siebel Technical Lead  
June 2001 - May 2004 (3 years)

IBM  
Senior Systems Analyst  
August 1997 - May 2001 (3 years 10 months)  
London, United Kingdom

Visual Numerics  
Technical Analyst  
1996 - 1997 (2 years)

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## Education

Victoria University  
BMER, Enterprise Resource Planning · (2012 - 2014)

Cranfield University, School of Mechanical Engineering  
MSc, Computer Aided Software Engineering · (1994 - 1995)

University of Canberra, Business School  
BMER, STRATEGIC MANAGEMENT · (2014 - 2014)

UCL  
Software Engineering · (1992 - 1993)

Orta Doğu Teknik Üniversitesi / Middle East Technical University  
Bachelor of Science (B.Sc.), Computer Engineering · (1986 - 1991)