

Sneka S

Software Engineer

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EXPERIENCE

Cognizant Technology Solutions, Chennai

Software Engineer

OCTOBER 2021 - PRESENT

Proficient mainframe developer with 3.7 years of experience in supporting and enhancing critical business applications. Expertise in **COBOL, JCL, CICS** and **DB2**, combined with strong troubleshooting and analytical skills. Adept at maintaining system stability and optimizing performance in large-scale mainframe environments. Looking to contribute technical expertise and problem-solving skills to a progressive organization while advancing my career in mainframe technologies and legacy system modernization.

PROJECTS

Country Financial — Insurance

- **Mainframe Systems Management:** Managed and supported legacy mainframe systems for critical insurance applications, including policy administration and claims processing, using IBM z/OS, COBOL, and DB2.
- **Batch Processing & Monitoring:** Managed the execution of batch processes for policy renewals, premium calculations, claims processing, and report generation. Monitored and ensured the timely completion of all daily, weekly, and monthly batch jobs critical for insurance operations.
- **ABEND Resolution:** Successfully resolved ABENDs in mainframe applications by analyzing system dumps, identifying root causes, and implementing fixes using Abend-AID, JCL, and COBOL.
- **Production Move Management:** Led the process of moving code changes, system updates, and batch job modifications from development to production environments. Ensured proper testing, validation, and approval processes were followed for seamless production deployments.
- **CICS Transaction:** Worked on designing and maintaining CICS screens for efficient user interaction and data entry.
- **Enhancement:** Enhanced a COBOL report to display age-based messages using IF-ELSE logic to improve readability.

SKILLS

- Incident Management
- Application Maintenance
- Team Collaboration
- Technical support
- System monitoring

TECHNICAL SKILLS

Programming Languages: **COBOL**
Job Control: **JCL**
Transaction Processing: **CICS**
Database: **DB2, SQL**
Tools & Utilities: **TSO/ISPF, VSAM, SPUFI, INSYNC, ZEKE**
Operating system: **IBM Mainframe Z/OS**

EDUCATION

University of Madras, Chennai — MCA

AUGUST 2023 - AUGUST 2025

Percentage Obtained - Pursuing

Govindammal Aditanar College For Women, Tiruchendur *BSc Computer Science*

JUNE 2018 - JUNE 2021

Percentage Obtained - 75

PERSONAL ATTRIBUTES

- Strong analytical and debugging skills.
- Effective team player with good communication skills.
- Quick learner with a problem-solving approach.