



## PROFESSIONAL SUMMARY

### Vikram C

An exceptionally driven and results-oriented Network Project Engineer boasting 7.3 years of cumulative experience, including 3.8 years dedicated to networking and project execution within enterprise environments. Possesses a robust command of CCNA-level principles, infrastructure support, and L1 network operations. Demonstrated proficiency in orchestrating transition and decommissioning projects across diverse global client landscapes, including esteemed organizations such as Thomson Reuters and Baker Hughes. Adept in utilizing JIRA, SAP, and Microsoft Dynamics 365 for the management of tickets, assets, and workflows. Highly skilled in stakeholder communication, cross-functional collaboration, and lifecycle documentation.

In pursuit of a position that enables the integration of my technical expertise and project delivery experience to enhance high-performance IT environments.



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## CORE SKILLS

- Network Transition & Decommissioning
- CCNA Networking Fundamentals
- Client Portfolio Management
- Jira & Ticketing Tools
- Microsoft Dynamics 365
- SAP Data Entry & Maintenance
- IT Service Management (ITSM)
- Documentation & Reporting
- Cross-functional Coordination Stakeholder Communication and Team leadership



## ACHIEVEMENTS



- Awarded "Effective Team Player" in 2018
- Awarded "Pat on Back" in 2018
- Awarded "Guiding Light" in 2020,2023
- Awarded "The Evolver" for the Best Delivery Effort in 2021,2023



## CERTIFICATIONS EDUCATION

- Basic to Advanced Microsoft Excel ,Microsoft powerpoint from Skill Nation
- BE and PG DIRA ( 2016 -7.8 ) at Dr AIT and SSLC ( 2010 - 94.72% ) at Sri Vidya Mandir
- Microsoft Skills Certification A++ Grade
- SAP PS by SAP Academy institute
- PMP by Itech Gurus Institute
- CCNA by Mohan Networking institute



## ROLES AND RESPONSIBILITIES

**Network Project Engineer – Consultant (Thomson Reuters and Baker Hughes)**  
**Company: [Tech Mahindra]**  
**Aug'18 – Oct'23 (5.2 Years)**

Performed L1-level network support and implementation, including:

Basic router and switch configurations (Cisco IOS commands)

IP addressing and subnetting for new devices

Monitoring network performance using basic SNMP/NMS tools

Coordinated with L2/L3 engineers for escalation of incidents and advanced troubleshooting.

Executed port configurations, VLAN assignments, and ensured proper connectivity during hardware migrations.

Managed ticket lifecycle via JIRA, ensuring SLAs were met for change, incident, and service requests. Worked with data center and application teams to validate devices and coordinate migrations.

Maintained network documentation, asset inventory, and Go-Live support.

Participated in global change management calls and stakeholder meetings.

Tracked progress using Jira and generated technical reports.

Basic knowledge of OSPF, EIGRP, and static routing

Hands-on with ping, traceroute, SSH, telnet, and interface diagnostics

Worked under CCNA guidance (IPv4, subnetting, VLANs, trunking, STP, ACL basics)

- Resource handling and recruiting activities, auditing the change management with Senior management

- Promoted as Jr Project Manager and handled Sesi Project Micro and Mid Size Resource assignment, Networking scratch building activities with technical architect and built networking Tier 2 and Tier 3 support for various clients effectively with the Client

- V Medhas Technologies Pvt Ltd ( Feb17- Aug'18) 1.6 yr  
Iron Mountain Pvt Ltd (Sep'24 - Apr'25) 0.7 yr

Project Co Ordinator  
Team lead and Networking Project Portfolio Lead ( Transitions projects and Sprint )  
Consultant Specialist

#### PROJECT HIGHLIGHTS

1. Network Transition – Thomson Reuters (Global Project)
2. Networking: CCNA-level (Routing, Switching, IPv4/IPv6, Subnetting, VLANs, ACLs, STP, EIGRP, OSPF)
3. Tools: Cisco CLI, JIRA, SAP, Microsoft Dynamics 365
4. Protocols: TCP/IP, DHCP, DNS, ICMP, NAT, SNMP (basic)
5. Documentation: MS Excel, MS Word, Visio (Network Diagrams)
6. Project Tools: Change Management (RFCs), Daily Activity Trackers, ServiceNow (familiar), SAP & CRM Entry – Baker Hughes (Internal Operations)
7. Configured IP addresses, VLANs, and fundamental access ports during network rollouts.
8. Sustained daily JIRA ticket queues, assigned responsibilities, updated change logs, and concluded activities in accordance with Service Level Agreements (SLAs).
9. Documented decommissioned assets in SAP and upheld real-time hardware tracking.
10. Collaborated with field engineers and vendors throughout migration windows.
11. Authored and scrutinized MoP (Methods of Procedure) and Change Request documents for internal assessments.

### **DECLARATION**

I hereby declare that the above-mentioned information is true to the best of my knowledge and belief and bear the responsibility for the correctness of the above-mentioned particulars.

Vikram C  
Bangalore